

## **SH Events Standard Business Conditions**

### **Registration:**

Registration by the client constitutes a service agreement with SH Events based on the binding service description and prices stated. The event must be confirmed in writing via fax. The contract becomes valid upon return of confirmation by SH Events.

### **Number of EventTram Guests:**

In order to effectively coordinate the EventTram, SH Events requires the exact number of guests (+/-5) no later than 5 business days before the event.

### **Services:**

The business relationship is subject to the information regarding prices, schedules, etc. contained in the offer and the booking confirmation. Any additional terms must be set down in writing.

### **Payment:**

Payment is to be made in advance for events managed by SH Events. The amount due must be paid at least three business days before the event date.

### **Cancellation:**

For cancellations made up to 21 days before the event date, a booking fee of 500 Euros will be assessed to compensate for efforts and expenditure already incurred by SH Events. For cancellations made up to 7 days before event date, SH will bill the client 50 % of the agreed upon event price. For any cancellations prior to the event, or in the case that the guests do not appear at the event, SH Events will bill the client the full price agreed upon.

### **Technical Problems or Delays:**

Of course SH Events does everything within its power to ensure that the event takes place without any difficulties or delays. However, SH Events cannot prevent disruptions in public services (power loss, traffic accidents, etc.) If the tram tour cannot be carried out due to dangerous road conditions, extraordinary traffic situations or other disruptions in operation or traffic that are beyond the control of SH Events, SH Event reserves the right to rescind the contract, either before or during the event. If, at this point, more than half of the tour duration has been completed, the tour is considered to have been completed and is to be paid for in full. If less than half of the tour has been completed, the client is to compensate the expenditure incurred by SH Events up to this point. If the tour cannot be carried out at all due to the above mentioned reasons, the client will be reimbursed the amount paid. Further damages claims against SH Events are excluded.

### **Tour:**

The planned route is not binding and can be altered by SH Events due to track conditions on the event day. If two events occur on the same day, SH Events reserves the right to place one of the events in a separate tram car (e.g. in an add-on car).

**Liability:**

The client participates in all events and in all ventures which contain especial hazards at its own risk. As the event manager, SH Events reserves the right to exclude guests exhibiting grossly negligent behavior from an event. Should claims be brought against SH Events, SH Events is liable to the client according to the legal regulations governing premeditation and gross negligence on the part of representatives and employees of SH events. If no premeditated breach of contract has taken place, the liability for damages is limited to predictable and typically occurring damages. Liability for culpable injury to life, person or health remains unaffected. SH Events shall not be made liable for damages caused by the client during a tour.

**Data Storage /Data Security:**

Only the personal client data necessary for executing the commission shall be saved. The client herewith explicitly accepts the storage of its data for this purpose. All personal data will be handled with the utmost confidentiality.

**Venue:**

Place of fulfillment and venue is Munich.

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